

TO: Subaru Parts and Service Manager

FROM: Subaru Fixed Operations

DATE: October 23, 2012

SUBJECT: IMPORTANT- Information on Oil Filter Part Numbers 15208AA12A and 15A

It has come to our attention that certain lot numbers of oil filter part numbers 15208AA12A and 15208AA15A may have a leaking issue caused from the manufacturing process. The vendor has identified and fixed the problem and added additional checks to make sure it does not reappear. All of the RDC's have sorted and removed any inventory that may be affected. We are asking that dealers to please check their inventory as well and identify any of these bad lots and return them to their facing warehouse. Please note that of these suspected lots the failure rate is very small but, it is of the utmost importance that we know that our supply is safe.

#### Identification

There is a date code that appears on the side of the case and the filter itself. The format is as follows:

#### **FYJJJS**

**F** is the facility where the filter was made **Y** is the last digit of the Year **JJJ** is the Julian Date **S** is shift (1,2,or 3)

Example = A22713

### **OK Inventory**

Any Date Code starting with S1.

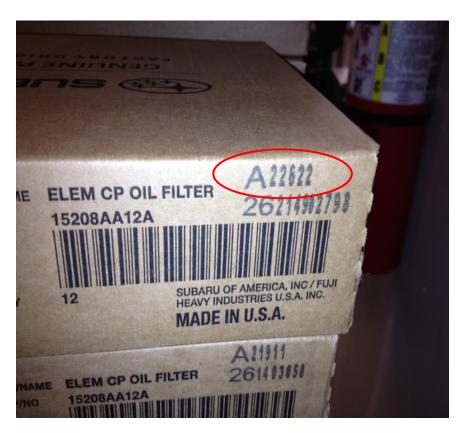
Any Date Code starting with S2.

Any Date Code starting with A2281x Any shift. Or higher Julian Date.

# **Return Inventory**

Any Date Code starting with A2280x Any shift. Or lower Julian Date.

## Pictures of Date Code





#### Return Procedures

Once you have identified the number of affected filters for each part number please let your DPSM know the quantities and a return will be entered for you. All filters should be returned to your facing warehouse. Please identify and return these filters as quickly as possible.

All available inventory showing at the RDC's is safe to order and outside the affected date ranges. Please reorder as needed.

If you have any questions, please contact your District Parts and Service Manager (DPSM)